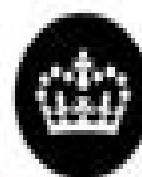From April 2014, all new and redesigned digital government services will need to be so good that people prefer to use them. Find out more »

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Respondent Centred Surveys Laura Wilson,Emma Dickinson,2021-11-03 Achieve your survey goals by empowering your survey respondents Too often surveys are designed for the analyst rather than the respondent This book challenges the status quo by putting respondents needs at the heart of survey development It encourages you to stop listen and then design to improve response rates and collect high quality data Drawing on their experience at the UK Office for National Statistics the authors Show you how to design better surveys by combining social research and user experience best practice Equip you with the tools to design inclusive and accessible surveys Enable you to overcome practical research problems including managing participant recruitment and working to any budget Provide links to helpful web material and further reading as part of the book s online resources Promoting a new way to conceptualise and conduct survey design this book expands your theoretical thinking and shows you step by step how to put it into practice   **Popularization and Knowledge Mediation in the Law. Popularisierung und Wissensvermittlung im Recht** Jan Engberg,Karin Luttermann,Silvia Cacchiani,2018 This volume widens the scope of Legal Linguistics from the traditional focus on performative texts like statutes to the popularization of legal knowledge for different purposes The chapters written in English German or French discuss the theoretical basis and methods and investigate popularization efforts by national institutions law firms and community websites The objects of study cover a variety of modes and media from different national contexts reaching from print folders over online written texts to YouTube videos and movies   **Tricky Design** Tom Fisher,Lorraine Gamman,2018-12-13 Tricky Design responds to the burgeoning of scholarly interest in the cultural meanings of objects by addressing the moral complexity of certain designed objects and systems The volume brings together leading international designers scholars and

critics to explore some of the ways in which the practice of design and its outcomes can have a dark side even when the intention is to design for the public good Considering a range of designed objects and relationships including guns eyewear assisted suicide kits anti rape devices passports and prisons the contributors offer a view of design as both progressive and problematic able to propose new material and human relationships yet also constrained by social norms and ideology This contradictory tricky quality of design is explored in the editors introduction which positions the objects systems services and things discussed in the book in relation to the idea of the trickster that occurs in anthropological literature as well as in classical thought discussing design interventions that have positive and negative ethical consequences These will include objects both material and immaterial systems with both local and global scope and also different processes of designing This important new volume brings a fresh perspective to the complex nature of things and makes a truly original contribution to debates in design ethics design philosophy and material culture *OECD Public Governance Reviews Towards Agile ICT Procurement in the Slovak Republic Good Practices and Recommendations* OECD,2022-05-18 Procurement of information and communication technologies ICT plays a decisive role not only in public service delivery but in public sector modernisation This report takes stock of current ICT procurement practices in the Slovak Republic and provides evidence based strategic policy advice for the Slovak Government on how to adopt more innovative and agile approaches in ICT procurement *ECDG 2017 17th European Conference on Digital Government* Academic Conferences and Publishing Limited,2017 **A Customer-centric Upgrade for California Government** Commission on California State Government Organization and Economy,2015 **The British National Bibliography** Arthur James Wells,2009 *Parliamentary Debates (Hansard).* Great Britain. Parliament. House of Commons,2013 **Cyndi's List** Cyndi Howells,1999 REF Ths is a multi title review The titles include Cyndi s List 880 pg Instant Information on the Internet 117 pg and Instant Information on the Internet 86 pg Although Internet directories such as Howells s wildly popular site www cyndislist com offer well organized access to genealogy sites online many researchers still want to plan searches with a book in hand Now Howells Netting Your Ancestors has created a print version with some exceptions of her web site Including over 100 categories and over 40 000 links most with brief annotations this book has something for nearly any genealogy related topic that comes to mind Schaefer s Instant Information series offers pared down compilations of basic information search sites Her book on the United States categorizes web sites by state and includes vital records information sites prominent research libraries and societies indexes and databases and general information sites In the British Isles book Schaefer discusses British counties and expands her lists to include major sites for churches and the Celtic language as well as a place name index All three books provide easy access to useful genealogy sites While Howells strives for exhaustive coverage of genealogy links Schaefer offers very general site lists Though Howells s book comes with a solid price tag the purchase of each new and planned title in Schaefer s series would quickly rack up the same price or more Still for those who want only a brief focused

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